



Incident Response Quick-Start

A one-page playbook for the first hours of a suspected security incident.

First 15 minutes — stay calm, confirm

- Confirm it's a real incident (not a false alarm or test)
- Note the time, who reported it, and what was observed
- Start an incident timeline document and keep it updated
- Assign an incident lead to coordinate

Contain

- Isolate affected systems (disconnect, don't power off if forensics needed)
- Revoke compromised credentials, tokens, and sessions
- Block malicious IPs/domains and disable affected accounts
- Preserve evidence: snapshots, logs, memory where possible

Assess

- Determine what was accessed, changed, or exfiltrated
- Identify the entry point and scope of impact
- Decide severity and whether to escalate

Communicate

- Notify internal stakeholders and decision-makers
- Assess legal/regulatory notification obligations
- Prepare clear, factual updates; avoid speculation

Recover & learn

- Eradicate the cause and rebuild from known-good state
- Restore from clean backups; reset all relevant secrets
- Monitor closely for recurrence
- Run a blameless post-incident review and fix root causes